

CAIRNS POOL SERVICE - TERMS & CONDITIONS

BRONZE, SILVER, GOLD PACKAGE

- Chemicals added are "**NOT INCLUDED**" and will be charged separately
- Excludes SHOCK Treatment
- Excludes Storm Clean-up
- Excludes Green Pool Recovery
- Extra time taken to clean pools will be charged separately
- Equipment service calls are not included
- Prices based on regular ongoing service
- Chemicals added due to leaking pool are not included
- Rates are determined based on pool size, expectation of debris from plants around pool, difficulty of access, and quality of support equipment
- Extra charges typically are billed for removal of debris from major storms, tree trimming, construction, and pressure cleaning
- Not responsible for low water levels, burning out equipment

TITANIUM & PACKAGE PLUS

- Chemicals added are "**INCLUDED**" in your Package Plus and Titanium Package pool service
- Excludes SHOCK Treatment
- Excludes Storm Clean-up
- Excludes Green Pool Recovery
- Extra time taken to clean pools will be charged separately
- Equipment service calls are not included
- Prices based on regular ongoing service
- Chemicals added due to leaking pool not included
- Rates are determined based on pool size, expectation of debris from plants around pool, difficulty of access, and quality of support equipment
- Extra charges typically are billed for removal of debris from major storms, tree trimming, construction, and pressure cleaning
- Not responsible for low water levels, burning out equipment
- Pool to be balanced before commencement of "PLUS" & "TITANIUM" Package deals
- Start-up chemicals are not included when signing up for any package service